

Nature of Pilgrimage and Accommodations: St. Francis Pilgrimages, LLC organizes religious travel itineraries in the pilgrimage tradition, rather than typical tours. As such, there is time set aside for private prayer and spiritual teaching. Accommodations are based on double occupancy and utilize three or four star hotels, or religious hotels of good quality. All rooms have private bath. Given the religious nature of the pilgrimage, and that groups often overnight in religious hotels, participants are asked to adhere to the expectations as such.

ACCOMMODATIONS: Accommodations are personally hand-picked based on appearance, service, quality, and location. All accommodations have private bath. Italian accommodations sometimes offer fewer services and amenities (such as TV or hair dryers in rooms). A limited number of single rooms may be available at an additional price, however we cannot guarantee one. Because air conditioning usage is not widely used in Italy, and is restricted by Italian law, we cannot guarantee it. Given the religious nature of the pilgrimage, and that we often overnight in religious institutes operated by religious orders, pilgrims are asked to adhere to the moral expectations within those institutes; unmarried couples are not permitted to overnight together in the same room.

PAYMENT: A deposit of stated amount is required to secure a reservation (stated amount is non-refundable but transferrable to another pilgrimage). Payments are due as follows: stated amount is due 100 days prior to departure, and the remainder is due 70 days prior to departure. Trip prices and costs are listed in US dollars (usd). Cancellations: If you cancel more than 100 days before departure, all payments will be refunded except \$200 of your deposit (which is transferrable). If the cancellation is made between 100 days and 70 days of departure, all payments will be refunded minus \$300 (in addition to the \$200 deposit). If you cancel within 70 days of departure, we will attempt to recover what has been paid to suppliers, but cannot guarantee any reimbursements. Once issued, airline tickets are usually non-refundable, and refunds would be determined by the specific airline. Note that St. Francis Pilgrimages will only cancel a pilgrimage if there are insufficient registrations; if a pilgrimage is cancelled by St. Francis Pilgrimages, all payments will be refunded. However, if a participant cancels individually before St. Francis Pilgrimages officially cancels, refunds for that person will be based on the above criteria. We strongly recommend trip insurance.

Price: The published price per person includes ground transportation as per itinerary in chartered coach, lodging (at double-occupancy), daily continental breakfast, and daily dinner. The price does not include airfare (unless otherwise stated), one meal per day, tips (estimate \$10/day), recommended travel insurance, personal expenses, or anything not expressly stated on the itinerary. Payment can be made through Paypal for an additional \$100 fee.

CANCELLATIONS: Should you cancel, refunds are made based on the following: 119-90 days prior to departure: amount paid minus \$300; 89-30 days: 50% amount paid; 29-7 days: 10% amount paid. Additionally, deposits are non-refundable. Further, once tickets are printed, they are usually non-refundable (depending on specific airline policy). We recommend trip cancellation insurance at www.tripinsurance.com If a pilgrimage is cancelled by St. Francis Pilgrimages, LLC, everyone who has registered will be refunded all payments including deposits. However, if you cancel individually before St. Francis Pilgrimages officially cancels, refunds will be based on the above criteria. St. Francis Pilgrimages will only cancel a pilgrimage if there is an insufficient number of registrations, or possibly if a Travel Warning is issued by the US State Department in the destination country.

TRAVEL INSURANCE: We recommend purchasing travel insurance before departure which will insure things like lost baggage, health insurance, ticket re-booking fees, cancellations, etc. The cost of our pilgrimage does not include travel insurance. If you would like travel insurance, please contact www.tripinsurance.com

PRICE GUARANTEE: All trip prices and costs are published in dollars and are calculated based on the Euro/dollar exchange rate at the time of booking. St. Francis Pilgrimages, LLC reserves the right to adjust the price prior to departure based on large currency rate fluctuations. Our 2008 pilgrimages were priced on the dollar/euro exchange rate of 1.40 dollars per euro.

PASSPORTS & VISAS: A valid passport is required to enter Italy. If you do not have one, please apply well in advance, as there has been a recent backlog. Passports must be valid 3 months after the return date. A visa is not necessary for US citizens to enter Italy; however, if you are not a US citizen, check with your consulate to see if you will need a visa.

MEDICAL AND HEALTH CONDITIONS: Participants often comment that the pilgrimage is strenuous, as it involves a lot of walking and stair climbing. If a participant has any health conditions (including psychological/mental), we require full disclosure to St. Francis Pilgrimages, LLC. Any participant who has serious health conditions must inform his/her doctor of their intention to participate in the pilgrimage and submit a letter from his/her medical doctor stating that he/she is capable of fully participating in the pilgrimage without assistance. If such health conditions require extra assistance, such participant must be accompanied by an assistant. St. Francis Pilgrimages, LLC and suppliers contracted for services reserve the right to refuse to accept or retain any person whose behavior or health conditions are deemed likely to affect the smooth operations of the tour, or adversely affect the enjoyment or safety of other passengers. St. Francis Pilgrimages, LLC, its agents, and suppliers shall be under no liability to any such person for refund, compensation, repatriation or any other matters arising thereof.

DISCLAIMER: The responsibility of St. Francis Pilgrimages, LLC is strictly limited. St. Francis Pilgrimages, LLC organizes tours and pilgrimages utilizing various contractors and suppliers and cannot be responsible for the suppliers that provide transportation, hotel accommodations for St. Francis Pilgrimages, LLC. They are independent contractors and are not agents or employees of St. Francis Pilgrimages, LLC. By utilizing the service of the suppliers you agree that St. Francis Pilgrimages, LLC will not be liable for any change in schedule, strikes, delay, acts of governments, acts of war, acts of terrorism, fires, riots, theft, pilferage, epidemics, quarantine, medical or customs regulations, accident, loss, injury, damage, or death to you or to those traveling with you in connection with any accommodations, transportation or any other services or resulting directly or indirectly from any occurrence or conditions beyond its control, including defects in vehicles, breakdown in equipment, thefts, delay or cancellation of or changes in itinerary for any act, omission or event during the time you are on board the aircraft. Neither St. Francis Pilgrimages, LLC and/or agents of the airlines concerned are to be held responsible for the late arrival of passengers at airports or hotels due to inclement weather, nor are they to be held liable for payment or any refund for unused hotel accommodations or meals occasioned by such late arrivals at the hotels holding rooms as confirmed itineraries. St. Francis Pilgrimages, LLC cannot be held responsible for any medical expenses incurred by any member or for any additional costs incurred by participants who cannot complete the program for whatever reason. St. Francis Pilgrimages, LLC reserves the right to make changes in the itinerary whenever St. Francis Pilgrimages, LLC deems it necessary for the comfort, convenience, or safety of the tour participants, and to cancel a tour at any time. If St. Francis Pilgrimages, LLC cancels a tour, it shall have no responsibility beyond the refund of all money paid to St. Francis Pilgrimages, LLC by the tour participant.